

**Forsyth County Department of Social Services  
Board of Directors Meeting  
January 26, 2015**

**Call to Order at 11:35 am**

**Present:**

Debra Donahue, Evelyn Terry, Pat Read, Claudette Weston, Walter Marshall, Dave Plyler, Kim Collie, Tanya McDougal, Diane Wimmer, Daphne Taylor, Victor Isler, Gloria Woods, Ava Smith-Pegues, Richard Serge (citizen)

**Absent:**

Nancy Young

**Information**

- Staff Introductions included

	<b>New Staff</b>	<b>Supervisor</b>	<b>DD</b>
New Staff	Donna Crawford	Debra Gaither	Collie
New Staff	Kristian Wall	Shirley Phelps	Collie
New Staff	Crystal Saulter	Teresa Hooker	Collie
New Staff	Beth Bowman	Amy Baker	Isler
New Staff	Anita Harvell	Christa Smith	Isler
New Staff	Morgan Rannow	Christa Smith	Isler
New Staff	Ashley Brigman	Teresa Bryant	Isler
New Staff	Kathy Byrd	Liz White	Read
New Staff	Latavia Martin	Grecia Guara	Wimmer
New Staff	Ginger McCall	Grecia Guara	Wimmer
New Staff	Zenobia Fennell	Sarah Talley	Isler
New Staff	Judy Nelson	Tina Lewis	Wimmer
Promotion	Rosanne Wiley	Curtis Cheeks	Taylor
Degree	Liz White	Pat Read	Read
Retiree	Debra Gaither	Kim Collie	Collie

- Mr. Richard Serge, a member of the community, attended the meeting. Mr. Serge indicated that he is a veteran working on his MBA and is interested in being connected with housing and teenage issues. Mr. Isler, Family & Children’s Services Division Director will provide him with resource information.
- The Director’s Report included the FNS and Medicaid increases. The Director informed that the Board Chair is to appoint a Board member to the Child Fatality Prevention Team.

**Consent**

- The Minutes from the November 24, 2014 and the December 15, 2014 meetings were unanimously approved on a motion by Mr. Plyler, second by Mrs. Weston.

**Division Updates**

**Income Support Division**

- FNS went from 27,000 to 48,000 customers served with the different reporting system. We will start to receive FNS applications from Intuit tax preparers - 80 applications have been received in 3 weeks.
- Twelve new temporary workers have been added to the eighteen existing workers

- Changes to Daycare that now counts Step and Grandparent incomes resulted in 145 families losing benefits due to being over income.

#### Administration

- Focus is new position request due to caseload growth
- Added 25 new income maintenance positions last year
- June 30 was target date to manage caseloads with existing staff. This was established prior to knowing applications were coming from tax preparers. Request has been made to continue overtime and recruitment to help manage workload.

#### Adult Services Division

- Serving 220 mental health customers with 7 staff.
- Two audits coming up
- Request has been made for 2 additional positions in Guardianship department
- Upcoming Senior Information Fair in October
- Senior Games lowered eligibility age to 50

#### Family & Children's Services Division

- Received 1 in-home position and 2 Child Protective Services

#### Strategic Initiatives

- Becoming more community focused on how to position ourselves to help other agencies
- Conversations are ongoing with Forsyth Promise
- Bringing universal Pre-K in our school systems through the Hunt Institute at NC State, led by Bob Feikema (Family Services) , Doris Piaz, Joe Cocker (Kate B. Reynolds Charitable Foundation) and Larry Vellani (Smart Start)

#### Child Support Services

- Now has a dedicated attorney contracted through District Attorney Jim O'Neil's office
- Over eleven million dollars collected through December 2014.

### **Action Items**

The FY 2015 – FY 2016 Position Request was unanimously approved by the Board for submission on a motion by Mrs. Weston, second by Mr. Plyler.

The Request for Additional Child Welfare Staff was unanimously approved by the Board for submission on a motion by Mrs. Weston, second by Mr. Marshall.

The meeting adjourned at 1:00pm.